

KEEPING YOUR DEVICES AND HANDS CLEAN ARE IMPORTANT STEPS TO DECREASING THE RISK OF VIRUS TRANSMISSION

The global covid-19 pandemic has reached every corner of our planet and affects both people and businesses every day. The situation keeps changing and new information is released by officials continuously. As we have received some inquiries regarding keeping devices and solutions of our portfolio clean and safe to use, we have gathered cleaning and disinfecting instructions for users of our products.

Healthcare professionals have from the very beginning stressed the importance of cleaning your hands in order to decrease the risk of getting infected but also to avoid accidentally transmitting the virus.

Regarding devices that are used all day as part of carrying out tasks in your workplace, keeping clean the surfaces that are touched by the users' hands is critical to infection control. We also recommend wearing gloves when using shared devices.

We have gathered instructions for cleaning and disinfecting our devices and solutions, such as the Nordic ID Infokiosk and Nordic ID Self-Checkout, to support safe usage in different work environments.

GENERAL CLEANING AND DISINFECTING GUIDELINES

- Turn off/disconnect the device from power outlet.
- Avoid using bleach-based disinfectants as they might cause damage to the surface.
- Use cleansing and disinfecting agents that are intended for cleaning screens and other parts of mobile devices (see list below).
- A soft cloth dampened with hand soap and water remove viruses and bacteria from surfaces or soft pre-moistened wipes are recommended.
- Do not use cleaning textiles, such as sponges or rough cloths, that might scratch the surface.
- Do not spray or pour chemical agents directly onto the device.
- Moistened cotton-tipped applicators can be used for reaching challenging areas.
- Avoid liquid to pool.
- Before reapplying power after cleaning, let it air dry properly or use a soft cloth to dry it, to ensure the device is fully dry.

Agents that can be used for disinfecting and cleaning screens and surfaces are:

- Alcohol 70%~75%
- Ethanol
- Isopropyl alcohol, which is not considered as too strong for cleaning touch screens

Agents that might damage the device are and should not be used for cleaning or disinfecting it are:

- Do not use methyl, ethyl or isopropyl or any strong solvent.
- Do not use thinner or benzene, abrasive cleaners

OUR RECOMMENDATION FOR ENSURING SAFE DEVICE USAGE

We recommend that you create a policy for safe handling and cleaning of devices used in your company. Ensuring that your employees are aware of how to properly clean/disinfect their devices will support your efforts to keep the working environment safe. Furthermore, it will assist in re-assuring your employees that you are investing in measures that prevents potential virus transmission.